

# Gemalto Key

## Mobile App Installation Guide

IDProve **OTP Mobile**



## GETTING STARTED:

- **Step 1** - You will need to have your mobile device and access to a computer to complete the registration.
- **Step 2** – From your computer, log into the Seattle Children’s Gemalto registration website and select **Mobile Registration**:  
<https://secured.seattlechildrens.org/>



The screenshot shows the Gemalto user login interface. At the top left is the Gemalto logo. Below it is a navigation menu with the following items: USER PORTAL HOME, REGISTER, **MOBILE REGISTRATION** (circled in red), RESYNC DEVICE, LOST DEVICE, and ABOUT. The main content area is titled "USER LOGIN: (GSA01A)" and contains the instruction: "Please enter your user ID, password, and one-time password. Click the LOGIN button when ready." To the right of this instruction are three input fields: "User ID", "Password", and "One-Time Password". The "One-Time Password" field has a "Get OTP" button next to it. At the bottom of the form are two buttons: "LOGIN" and "CLEAR". A red line originates from the text "Mobile Registration" in the list above and points to the "MOBILE REGISTRATION" link in the navigation menu.

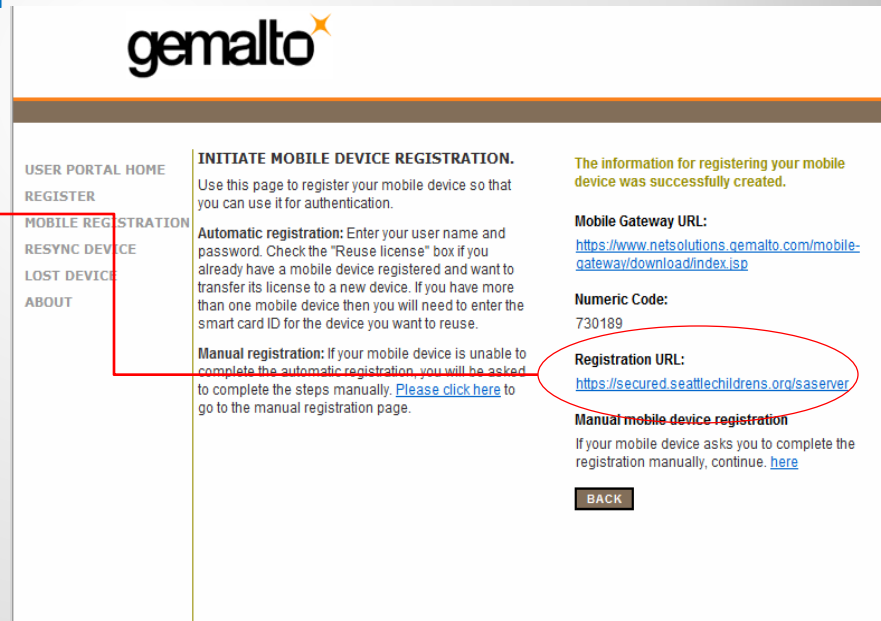
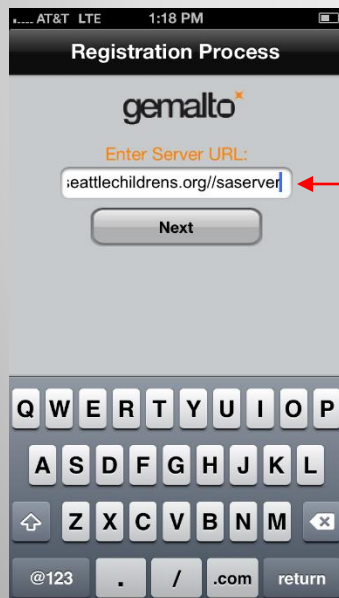
- **Step 3** – From the website, enter in your Seattle Children’s User ID and Password. **Blackberry** users need to select Manual Registration steps (some Android users may too).

Note- If this is your first time registering, do not select the box **“Reuse license”**. If you have already registered the Gemalto app on one mobile device and want to move that license to a different device or reinstall on the same device, than select the **“Reuse license”** box. (Seattle Children’s is charged \$3 for every license that is registered).

The screenshot shows the Gemalto mobile device registration page. The page has a navigation menu on the left with links: USER PORTAL HOME, REGISTER, MOBILE REGISTRATION, RESYNC DEVICE, LOST DEVICE, and ABOUT. The main content area is titled "INITIATE MOBILE DEVICE REGISTRATION." and contains the following text: "Use this page to register your mobile device so that you can use it for authentication." Below this, there are two registration options: "Automatic registration: Enter your user name and password. Check the 'Reuse license' box if you already have a mobile device registered and want to transfer its license to a new device. If you have more than one mobile device then you will need to enter the smart card ID for the device you want to reuse." and "Manual registration: If your mobile device is unable to complete the automatic registration, you will be asked to complete the steps manually. [Please click here](#) to go to the manual registration page." The registration form includes fields for "User ID" and "Password", a checkbox for "Reuse license", and "SUBMIT" and "CLEAR" buttons. A red circle highlights the "Reuse license" checkbox.

The screenshot shows the Gemalto mobile device registration page after successful registration. The page has the same navigation menu as the previous screenshot. The main content area is titled "INITIATE MOBILE DEVICE REGISTRATION." and contains the following text: "Use this page to register your mobile device so that you can use it for authentication." Below this, there are two registration options: "Automatic registration: Enter your user name and password. Check the 'Reuse license' box if you already have a mobile device registered and want to transfer its license to a new device. If you have more than one mobile device then you will need to enter the smart card ID for the device you want to reuse." and "Manual registration: If your mobile device is unable to complete the automatic registration, you will be asked to complete the steps manually. [Please click here](#) to go to the manual registration page." The registration form includes fields for "User ID" and "Password", a checkbox for "Reuse license", and "SUBMIT" and "CLEAR" buttons. A red circle highlights the "Reuse license" checkbox. A red arrow points from the "Reuse license" checkbox in the previous screenshot to the "Reuse license" checkbox in this screenshot. The page also displays the following information: "The information for registering your mobile device was successfully created." "Mobile Gateway URL: <https://www.netsolutions.gemalto.com/mobile-gateway/download/index.jsp>" "Numeric Code: 730189" "Registration URL: <https://secured.seattlechildrens.org/saserver>" "Manual mobile device registration: If your mobile device asks you to complete the registration manually, continue. [here](#)" and a "BACK" button.

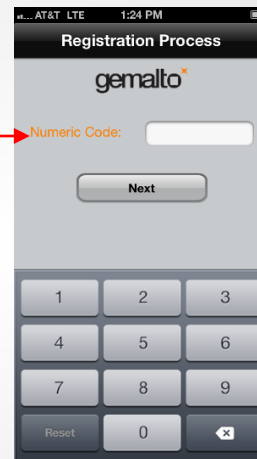
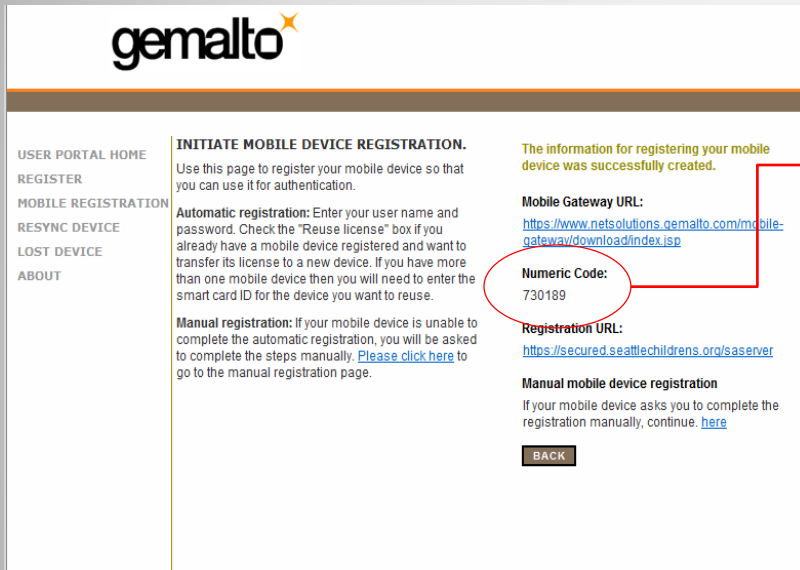
- **Step 4** - Install Gemalto app on your phone.
  - **iPhone** users can download the Gemalto app from the App Store.
  - **Android** users need to download the app from the internet by typing in the url on their phone: <https://secured.seattlechildrens.org/android.apk>.
  - **Blackberry** users need to download the app from the internet by typing in the url on their phone: <https://www.netsolutions.gemalto.com/mobile-gateway/download/index.jsp>. **Proceed to Step 9** to complete manual registration. (You will also need to be on a PC for the manual registration)
- **Step 5** - Once the app is installed on your mobile device, open it and type in the Registration URL located on the Seattle Children's Gemalto registration website. Registration URL: <https://secured.seattlechildrens.org/saserver>



- **Step 6** – Once the registration URL is typed in, select “Next”.

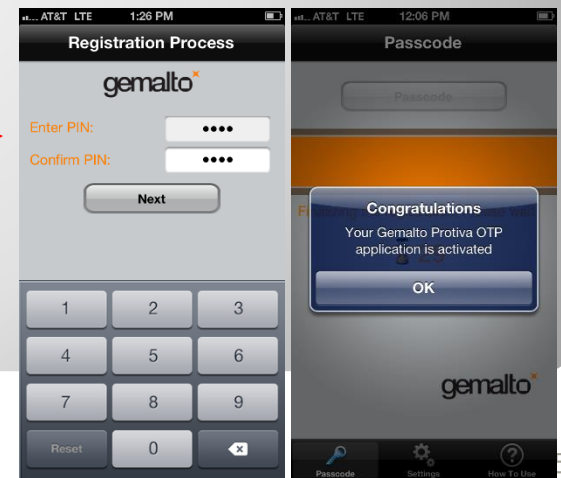
Note - If you receive a message stating that the URL “Failed to connect..”, then you will need to proceed with Manual Registration. Skip to Step 9 for instructions.

- **Step 7** - On your mobile device, enter in the Numeric Code provided on the Gemalto website

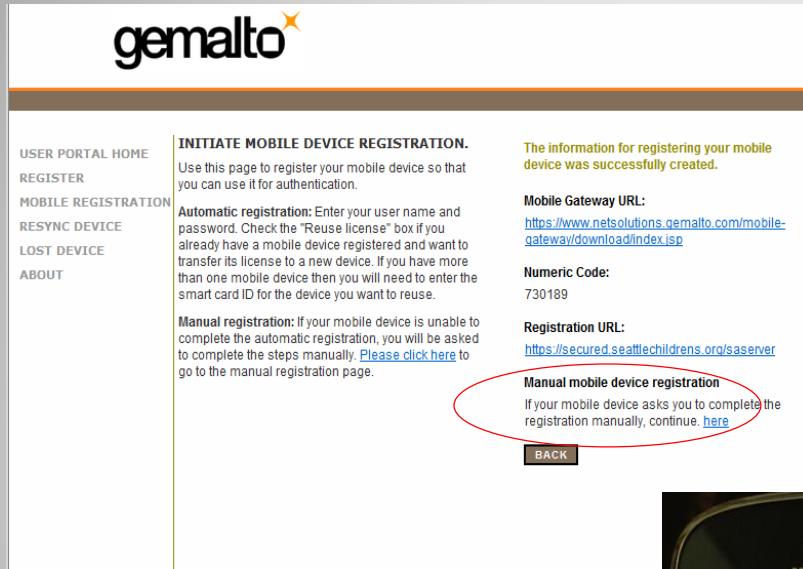


- **Step 8** - Enter a 4-8 digit PIN number.

Note - You will use this PIN to access the app each time you launch it. Make sure you can remember the PIN number, as it cannot be reset for you. If you forget it, you will need to delete the app from your device and reinstall



## Step 9 - Manual Registration



**gemalto**

USER PORTAL HOME  
REGISTER  
MOBILE REGISTRATION  
RESYNC DEVICE  
LOST DEVICE  
ABOUT

**INITIATE MOBILE DEVICE REGISTRATION.**  
Use this page to register your mobile device so that you can use it for authentication.

**Automatic registration:** Enter your user name and password. Check the "Reuse license" box if you already have a mobile device registered and want to transfer its license to a new device. If you have more than one mobile device then you will need to enter the smart card ID for the device you want to reuse.

**Manual registration:** If your mobile device is unable to complete the automatic registration, you will be asked to complete the steps manually. [Please click here](#) to go to the manual registration page.

**The information for registering your mobile device was successfully created.**

**Mobile Gateway URL:**  
<https://www.netsolutions.gemalto.com/mobile-gateway/download/index.jsp>

**Numeric Code:**  
730189

**Registration URL:**  
<https://secured.seattlechildrens.org/saserver>

**Manual mobile device registration**  
If your mobile device asks you to complete the registration manually, continue [here](#)

**BACK**

## Step 10 - Enter the three part code



**gemalto**

USER PORTAL HOME  
REGISTER  
MOBILE REGISTRATION  
RESYNC DEVICE  
LOST DEVICE  
ABOUT

**MANUAL MOBILE DEVICE REGISTRATION**  
This page is used to manually register your mobile device, if for some reason the device cannot access the server directly.

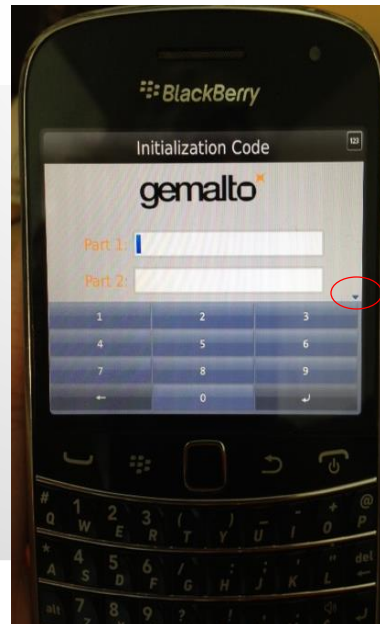
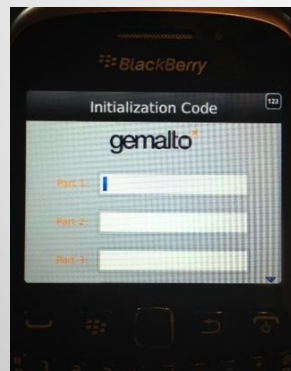
Enter the following initialization code into your device, and provide the registration code that the device generates.

- Initialization code
- 001003-124298-696215

**Registration code**

-  -

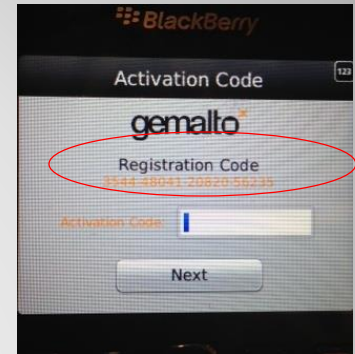
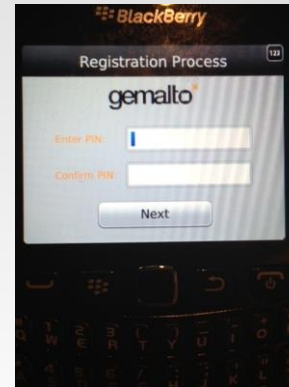
**SUBMIT** **CLEAR**



Note: Blackberry users note – Use the down arrow to access Part 3

**Step 11** - On your phone, enter a PIN of your own choosing and continue. (Choose a PIN you can remember, you will use it to launch the Gemalto app).

A Registration Code will be displayed on your phone

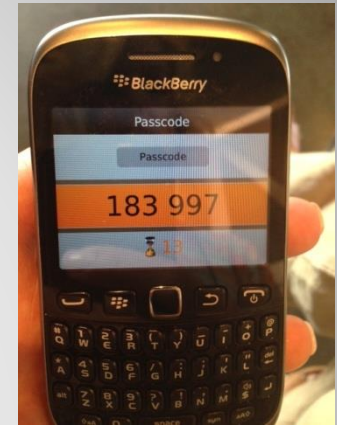


**Step 12** - From your computer, enter the Registration Code (leave out the dashes when you type it in ) and submit. An Activation Code will be displayed.





**Step 13** From your phone, enter the Activation Code generated on the computer (leave out the dashes when you type it in ) and submit. A OTP will be displayed.



**Step 14** - From your computer, enter the OTP displayed on generated on your phone from Step 14 and submit.

Manual registration is complete

